Department of Computer and Systems Sciences, DSV



Exploring risk-awareness in i* models

Constantinos Giannoulis, Jelena Zdravkovic

Information Systems Lab (SYSLAB), http://syslab.dsv.su.se



Early requirements & risks

- Understand the Whys?
 - intentions & interests
 - viability & uncertainty?
- Risks: better late than never?
 - Perception: exposure & uncertainty
 - Threats, opportunities & options



Our Objectives

Embed risks into the development of i* models

Link risk-aware early requirements and intentions to risk management and consequent model transformations

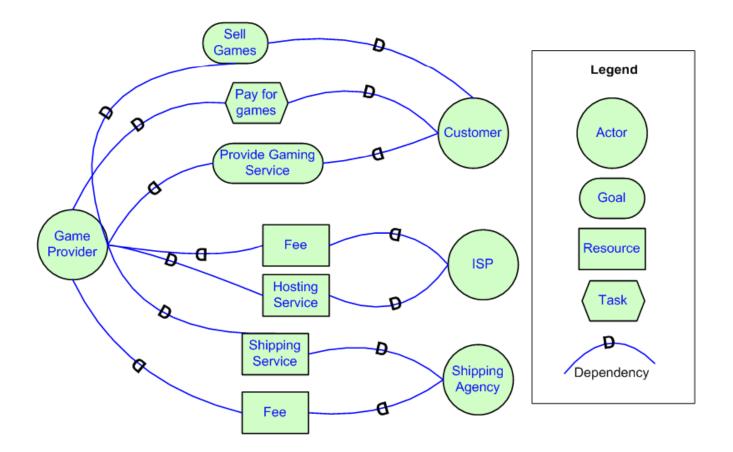


Our Guidelines

- Identify detailed dependencies: focus on the actor of interest and enrich the intentional relationship
- Identify risks: what if this relationship doesn't work out? any obstacles? do we care?
- Assess risks: how vulnerable are we? how likely is it? And then what? e.g. the matrix
- Mitigate Risks: How much do we care? Modify existing relationships, add new ones or add dependencies.



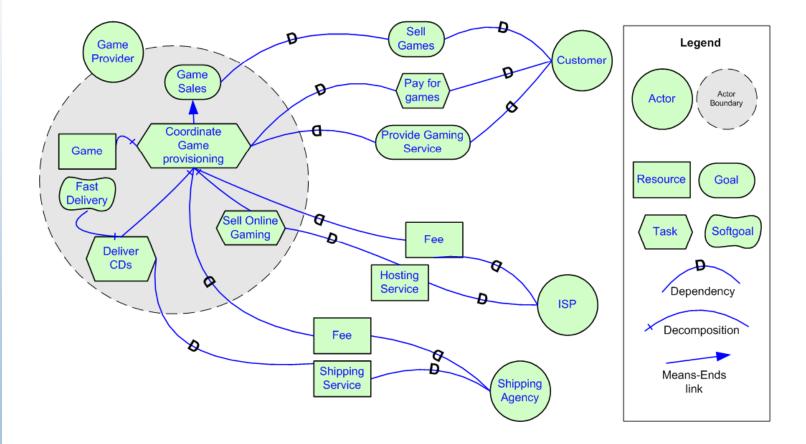
Identify detailed dependencies: from the SDM







Identify detailed dependencies: to the SRM





MMOG (step 2)

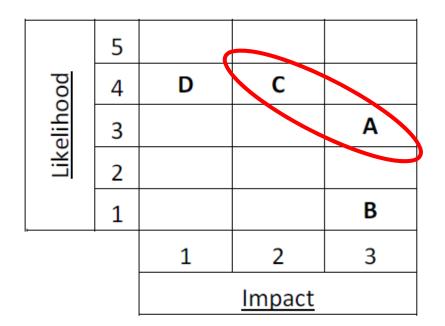
Identify risks

- Customers don't buy the game (A)
- Customers don't pay for the game (B)
- The ISP will not provide adequate hosting service (C)
- The Shipping agency will provide bad service (D)





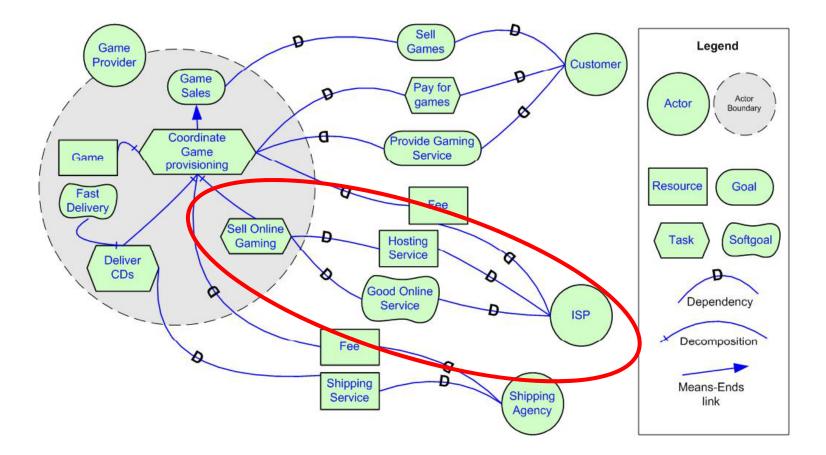
Assess risks







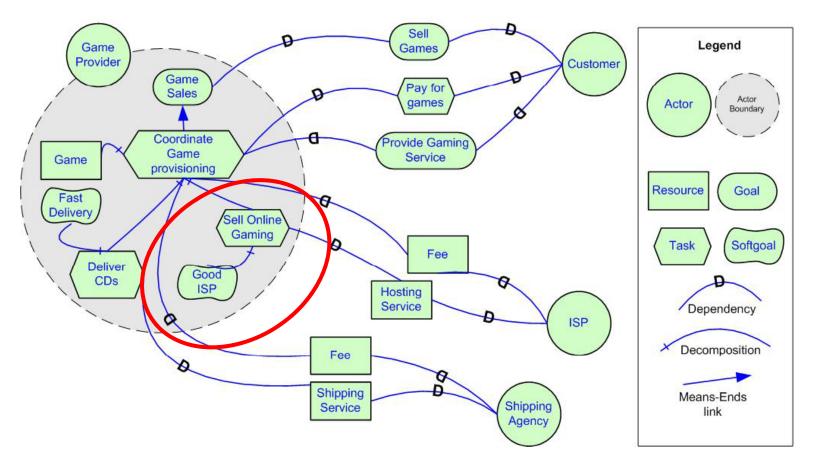
Mitigate risks







Mitigate risks





Conclusions & Future

Today

- i* models developed considering risks (exposure & uncertainty)
- Shatter stakeholders' dreams early, assessing goals with risks
- Tomorrow
 - Multi actor perspective of risks
 - Risk mitigation patterns to enrich model transformations

Questions?