## Scheduling Resources

We also develop a schedule for each of our resources and use the software to not only summarize the data on "who is working on what, when" but also to ensure that we do not assign a person more work than they can do. This process is called leveling. We tell the software a person's availability for project work (4 hours a day, 20 hours a week, 60 hours a week) and then the software levels the plan and set each resource's workload such that it does not exceed the limit we have set. Below is a resource allocation report showing us the hours of work by task and the utilization of each resource.

| ID | 9 | Resource Name | Work | Details | 1998 |  | 1999 |  | 2000 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | H1 | H2 | H1 | H2 | H1 |  |
|  |  | Unassigned | 0 hrs | Work |  |  |  |  |  |  |
|  |  |  |  | \% Alloc |  |  |  |  |  |  |
|  |  | Start | 0 hrs | Work |  |  |  |  |  |  |
|  |  |  |  | \% Alloc |  |  |  |  |  |  |
| 1 |  | Pat | 1,520 hrs | Work |  | 80h | 312h | 168h |  |  |
|  |  |  |  | \% Alloc |  | 8\% | 30\% | 16\% |  |  |
|  |  | Obtain sign off from 4 dep | 80 hrs | Work |  | 80h |  |  |  |  |
|  |  |  |  | \% Alloc |  | 8\% |  |  |  |  |
|  |  | Obtain sign off from 4 dep | 280 hrs | Work |  |  | 280h |  |  |  |
|  |  |  |  | \% Alloc |  |  | 27\% |  |  |  |
|  |  | Obtain sign off from 4 dep | 200 hrs | Work |  |  | 32h | 168h |  |  |
|  |  |  |  | \% Alloc |  |  | 3\% | 16\% |  |  |
|  |  | Maintain 70\% excellent rat | 960 hrs | Work |  |  |  |  |  |  |
|  |  |  |  | \% Alloc |  |  |  |  |  |  |
| 2 |  | Dana | 304 hrs | Work |  | 64h | 110.4h | 33.6h | 96h |  |
|  |  |  |  | \% Alloc |  | 30\% | 53\% | 16\% | 46\% |  |
|  |  | Obtain sign off from 4 dep | 16 hrs | Work |  | 16h |  |  |  |  |
|  |  |  |  | \% Alloc |  | 8\% |  |  |  |  |
|  |  | Increase agent base headı | 96 hrs | Work |  | 48h | 48h |  |  |  |
|  |  |  |  | \% Alloc |  | 23\% | 23\% |  |  |  |
|  |  | Obtain sign off from 4 depi | 56 hrs | Work |  |  | 56h |  |  |  |
|  |  |  |  | \% Alloc |  |  | 27\% |  |  |  |
|  |  | Increase agent base headı | 96 hrs | Work |  |  |  |  | 96h |  |
|  |  |  |  | \% Alloc |  |  |  |  | 46\% |  |
|  |  | Obtain sign off from 4 depi | 40 hrs | Work |  |  | 6.4h | 33.6h |  |  |
|  |  |  |  | \% Alloc |  |  | 3\% | 16\% |  |  |
| 3 |  | EVP | 100 hrs | Work |  | 4h | 15.6h | 8.4h | 24h |  |
|  |  |  |  | \% Alloc |  | 8\% | 30\% | 16\% | 46\% |  |
|  |  | Obtain sign off from 4 depi | 4 hrs | Work |  | 4h |  |  |  |  |
|  |  |  |  | \% Alloc |  | 8\% |  |  |  |  |
|  |  | Obtain sign off from 4 depi | 14 hrs | Work |  |  | 14h |  |  |  |
|  |  |  |  | \% Alloc |  |  | 27\% |  |  |  |
|  |  | Increase agent base headı | 24 hrs | Work |  |  |  |  | 24h |  |
|  |  |  |  | \% Alloc |  |  |  |  | 46\% |  |
|  |  | Obtain sign off from 4 dep | 10 hrs | Work |  |  | 1.6h | 8.4h |  |  |
|  |  |  |  | \% Alloc |  |  | 3\% | 16\% |  |  |
|  |  | Maintain 70\% excellent rat | 48 hrs | Work |  |  |  |  |  |  |
|  |  |  |  | \% Alloc |  |  |  |  |  |  |
| 4 |  | Course consultants | 0 hrs | Work |  |  |  |  |  |  |
|  |  |  |  | \% Alloc |  |  |  |  |  |  |
| 5 |  | Work Process Consultants | 760 hrs | Work |  | 400h | 360h |  |  |  |
|  |  |  |  | \% Alloc |  | 38\% | 35\% |  |  |  |

